

PRIVACY POLICY

1. DATA CONTROLLER

Identity: CORRETAJE E INFORMACIÓN MONETARIA Y DIVISAS, S.A. (CIMD, S.A.)

Tax ID No.: A- 28923662

Registered in

Postal address: c/ Príncipe de Vergara, 131 planta 3ª, (CP) 28002, Madrid.

Tel.: +34 914 326 400

E-mail address: cumplimientonormativo@grupocimd.com

DATA PROTECTION OFFICER (DPO): Seguridad y Privacidad de Datos S.L. – FORLOPD

DPO contact: infodpo@forlopd.es | www.forlopd.es

2. PURPOSES OF PROCESSING

We process your personal data for the following purposes:

- To deal with users' requests.
- To provide the services you have arranged with us.
- To manage commercial relationships.
- To comply with legal obligations.
- To understand user behaviour on our website so as to detect potential hacks.

3. LOCATION OF PROCESSING

Your personal data are processed within the European Economic Area, and we neither transfer them outside that area nor assign them to third parties unless so obliged by law.

4. LEGAL BASIS OF PROCESSING

We process your data on the basis of your consent with a view to executing our legal obligations pursuant to our contractual relationship and pursuant to Directive 2014/65/EU of the European Parliament and of the Council of 15 May 2014 on markets in financial instruments and amending Directive 2002/92/EC and Directive 2011/61/EU (MiFID II).

We hereby inform you that it is necessary for you to provide us with your personal data to perform the aforementioned processing, and your refusal to do so will prevent us from providing you with the service you have requested.

5. STORAGE PERIOD

We will only store your data for as long as is necessary for the purposes for which they were compiled and unless and until the consent granted is withdrawn.

Once our contractual relationship is over, we are obliged to store your data for the legally established periods applicable to our industry. Your data will only be stored for that purpose, and access to them and any processing other than that indicated here will be blocked.

6. COMMUNICATION OF DATA

Your data may be passed to:

- Public Administrations.
- State security forces and law enforcement agencies.
- Banks and financial institutions.
- Companies belonging to the CIMD Group in order to fulfil your requests and/or manage the services you contract.
- Other professionals from the financial industry, when said communication is mandatory under regulations or necessary to execute the services you have contracted.

7. RIGHTS

You are entitled to **access, rectify or erase your personal data, or object to or limit the processing thereof.**

You also have the **right to data portability** (wherever technically possible) **and to not be subject to an automated decision based on profiling** (although we do not make automated decisions based on profiling and neither do we compile any kinds of profile).

If you do not agree with how we have processed your data, you are entitled to file a complaint.

You may exercise your rights in writing to CIMD, S.A. - Unidad de Cumplimiento Normativo (Compliance Department), at the following address: c/ Príncipe de Vergara nº 131 Planta 3ª, (CP) 28002, Madrid or via e-mail to the following address: cumplimientonormativo@grupocimd.com

In either case, you must attach a copy of your identity document for proof of identity.

We will examine your request and/or complaint so as to respond to and resolve your query as soon as possible. If you still think that your personal data have not been properly processed, you may file a complaint with the supervisory authority: <http://www.agpd.es>